



March 3, 2025

Dear Friends of The Arc,

I hope the longer days and melting snow bring us all assurances that spring is right around the corner! It is hard to believe that I am approaching the completion of my first month as CEO at The Arc of the South Shore. The warm welcome I've received from The Arc community has been truly wonderful. Over the past month, I've had the privilege of making connections, learning about the strengths of this organization, engaging in insightful conversations, and identifying opportunities for improvement.

I have dedicated my career to advocating for individuals with intellectual and developmental disabilities, including autism, ensuring they are recognized for their unique strengths and the invaluable contributions they make to their communities. The South Shore is my home, and I've been enjoying connecting with individuals and staff in our shared community. This is the heart of our work and mission, and I will continue to be visible in the community and provide support to ensure we help people achieve their goals and lead fulfilled and empowered lives.

Since joining The Arc, I have attended staff meetings, participated in executive board meetings, visited various programs, and had numerous one-on-one conversations with staff. As the new CEO, it's crucial for me to assess The Arc's existing organizational structure. I've started reviewing key roles within our organization and collaborating with the leadership team to evaluate any additional roles or changes necessary for our continued success.

I appreciate all the feedback I've received and am open to honest conversations. I am looking forward to hosting three (3) Meet and Greets for individuals, family/guardians, stakeholders, and community members as well as two (2) CEO listening sessions for The Arc staff in March. We will be sending out dates and times shortly, and I look forward to meeting you at one of these events.

In the months ahead, I will be working closely with our leadership team to define our key priorities. This will involve refining our strategic objectives and concentrating on areas that will create an immediate, meaningful impact for the individuals we support. I am excited about the journey ahead and deeply committed to guiding us through this phase of growth and opportunity. Together, we will tackle challenges, celebrate our successes, and continue to move forward with purpose.

Thank you for your continued support. Please feel free to reach out anytime with questions or feedback. I can be reached at ESandblom@ArcSouthShore.org or 781-335-3023, ext. 2212.

Warm regards,

A handwritten signature in black ink, appearing to read 'Liz Sandblom', with a long horizontal flourish extending to the right.

Elizabeth (Liz) Sandblom, CEO

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