



The Commonwealth of Massachusetts
Executive Office of Health & Human Services
Department of Developmental Services
500 Harrison Avenue
Boston, MA 02118

Charles D. Baker
Governor

Karyn E. Polito
Lieutenant Governor

Marylou Sudders
Secretary

Jane F. Ryder
Commissioner

October 22, 2018

Area Code (617) 727-5608
TTY: (617) 624-7590

Daryl Ann Cook-Ivan, Executive Director
The ARC of the South Shore
371 RIVER STREET
North Weymouth, MA 02191

Dear Ms. Cook-Ivan:

This is to inform you that the Department of Developmental Services has determined the following license and certification level(s) for The ARC of the South Shore:

<u>Service Grouping</u>	<u>License Level</u>	<u>Certification Level</u>	<u>Date</u>
Residential and Individual Home Supports	Two Year License (76/79 std. met, 96%)	Certified (69/73 std. met, 95%)	10/04/2018 - 10/04/2020
Employment and Day Supports	Two Year License (60/63 std. met, 95%)	Certified (33/36 std. met, 92%)	10/04/2018 - 10/04/2020

As you have received 90% or more indicators standard met, the Office of Quality Enhancement will not be conducting follow-up in the Residential and Individual Home Supports service grouping. Please follow up on the 3 licensure standards which were not met in Residential and Individual Home Supports 60 days after the Service Enhancement Meeting and submit your information to the Regional Quality Enhancement Office.

As you have received 90% or more indicators standard met, the Office of Quality Enhancement will not be conducting follow-up in the Employment and Day Supports service grouping. Please follow up on the 3 licensure standards which were not met in Employment and Day Supports 60 days after the Service Enhancement Meeting and submit your information to the Regional Quality Enhancement Office.

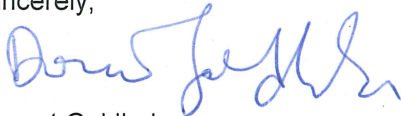
The detailed certification findings for your agency are as follows:

Planning and Quality Management	6/6 Standard Met
Residential and Individual Home Supports	
Placement Services	22/22 Standard Met
Residential Services	20/22 Standard Met
Individual Home Supports	21/23 Standard Met
Employment and Day Supports	
Community Based Day Services	13/14 Standard Met
Employment Support Services	14/16 Standard Met

You may submit a written request for reconsideration of the licensure findings and/or the certification findings to the Regional QE Director within 10 working days.

We look forward to working with you in the future in the continuing efforts to improve the quality of life of the individuals we serve. If you have any questions concerning the survey report, please contact Scott Nolan, at (508) 866-8833.

Sincerely,



Doreet Goldhaber
Director of Licensure and Certification

CC: Jennifer Petersen, Regional QE Director

Rick O'Meara, Regional Director, South East
Beth Moran Liuzzo, Area Director, Brockton
Bruce Turransky, Area Director, Metro North
Colleen Mulligan, Area Director, South Coastal
Deborah Johnson, Area Director, Middlesex West
Rick Cavicchi, Area Director, Cape Cod and Islands

THE COMMONWEALTH OF MASSACHUSETTS

*Executive Office of Health and Human Services
Department of Developmental Services*

Two Year License Certified

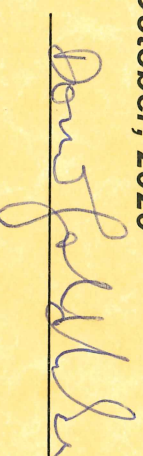
*This Two Year License and Certification is issued subject to regulations of the Department of
Developmental Services and is not transferable*

*The ARC of the South Shore of 371 RIVER STREET North Weymouth, MA. 02191, is hereby licensed and certified to
provide the services designated herein for the support of persons with intellectual disabilities and is awarded a license
under the provisions of Sec. 15, Chapter 19b of the General Laws.*

Residential and Individual Home Supports

Placement Services
Residential Services
Individual Home Supports

This License and Certification Expires on the 4th of October, 2020



Commissioner (or Designee)
Department of Developmental Services

Dated: October 22, 2018

License/Certification No: 201406

THE COMMONWEALTH OF MASSACHUSETTS

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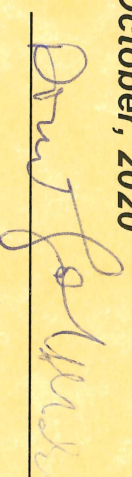
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Employment and Day Supports

Community Based Day Services

Employment Support Services

This License and Certification Expires on the 4th of October, 2020



Commissioner (or Designee)
Department of Developmental Services

Dated: October 22, 2018

License/Certification No: 201407